

# News Channel Update | After-Sales Business Development

TO: All Mercedes-Benz Dealers	FROM: Andrew Braun, Product Management - Parts
RE: EQ Airbag Deployed Incident Subvention	DATE: November 12, 2021

Dear Mercedes-Benz Dealers,

In connection with the launch of the EQS and other upcoming EQ vehicles, please note that the new battery technology carries with it an especially high replacement cost. Please note too that in the event of a crash necessitating an airbag deployment, EQ vehicle batteries will need to be replaced.

In order to avoid potential total loss incidents on light to moderately damaged vehicles, MBUSA may assist with replacement of EQ vehicle batteries via monetary subvention assistance. MBUSA's decision to offer such assistance will be evaluated on a case by case basis and will require that the dealer submits a subvention request form which will be provided by MBUSA.

In the event of a crash in which an airbag deploys, please reach out to [Andrew.Braun@mbusa.com](mailto:Andrew.Braun@mbusa.com) and [Benito.Cid@mbusa.com](mailto:Benito.Cid@mbusa.com).

