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newschannel UPDATE

To:	General Managers, Service Managers, Service Directors
From:	Lisa Rosenfeld, Department Manager, Product Management - Service
DATE:	January 25, 2013
RE:	WIS & STAR TekInfo access for Certified Collision Centers

We are pleased to announce that for the first time ever, MBUSA is providing **free access to WIS & STAR TekInfo** for all Mercedes-Benz Certified Collision Centers.

As you know, WIS and STAR TekInfo provide valuable information for collision technicians, including:

- Service and Repair procedure
- Technical Documentation
- Mercedes-Benz Models and Parts
- Special tools and equipment
- Electronic Parts Catalogue

In order to arrange access to these systems, MBUSA requires the Sponsoring Dealers to provide one or more IDs for their sponsored Collision Center(s).

Please contact STAR TekInfo (startekinfo@mbusa.com) with the number of IDs necessary to accommodate the Collision Technicians at your sponsored centers. Your dealership **will not** be charged for these additional IDs. However, you will need to distribute and manage the IDs and passwords for your Certified Collision Center.

If you need assistance, please email STAR TekInfo directly at startekinfo@mbusa.com . Please be sure to provide your full contact information including Dealer Code and phone numbers.

For questions or further information pertaining to the Mercedes-Benz Certified Collision Program or Mercedes-Benz Elite Certification Program, please visit mbcollisioncenters.com or contact:

Stefan Berner
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Thank you.

